

Privacy Policy

This privacy policy and statement (“**Privacy Policy**”) describes the information Bounce Back Recycling (“**BBR**”) will collect from time to time in order to accommodate the provision of our services to you, related information requests and our intended use of that information.

The BBR respects your right to privacy and will not collect any personal information about you without your consent. BBR is committed to protecting your personal data, and we endeavour to ensure any personal data you provide to us remains private and is used for the purposes outlined in this Privacy Policy.

We respect your right to privacy and will not collect any personal information about you without your consent.

By viewing or using this website you accept and agree to all of the provisions of this Privacy Policy.

Data Collection

For the purpose of ensuring the smooth operation of the BBR’s service (the “**Service**”), the processing of your payments for that Service as well as any queries and/or other information requests you may have, we will require and collect from you such personal data as your name, address, telephone number, email address, credit card information, user IP address in circumstances where they have not been deleted, clipped or anonymised and other contact and billing information. Such information is only collected from you if you voluntarily submit it to us, e.g. by sending us an email, providing the information over the phone, social media or on our website.

Purpose

The personal data you provide to us will be used for the following general purposes:

- (a) to provide the Service or otherwise carry out payment requests to your bank which you have authorised when requesting the Service;
- (b) to contact you in connection with your account;
- (c) to respond to any queries or information requests you submit to us; and
- (d) to respond to any complaints or other communications you submit to us.

Disclosure

We may share your personal information with employees of BBR that need to know that information to provide benefits or services to you. We also ensure that our employees are aware of the importance of confidentially and maintaining the privacy and security of your information.

We may disclose your personal information to third parties if we are under a duty to disclose or share your personal data in order to comply with any legal obligation; or in order to enforce or apply our terms and conditions of the Service and other agreements; or to protect the rights, property, or safety of the BBR, our customers, or others. This includes exchanging information with other companies and organisations for the purposes of fraud protection and credit risk reduction.

We may also share aggregated, non-personally identifiable information and de-identified data with our partners or others.

Data Storage and retention

Your personal data is stored by BBR on its servers, and may be stored on the servers of a cloud-based management services BBR engages, located in the EEA. We may transfer and maintain your data on servers located outside of the European Economic Area (EEA) but only in or to such countries outside of the EEA which have been approved by the European Union as providing adequate levels of data protection.

We will only retain your personal data for as long as necessary to fulfil the purposes we collected it for, including the purposes of satisfying any legal, account, or reporting requirements.

Security

We will take commercially reasonable efforts to ensure that your data is held on secure servers and that it has appropriate security measures in place to prevent unauthorised access to, or unauthorised alteration, disclosure or destruction of, your data and against their accidental loss or destruction. Please be aware, however, that despite our efforts, no security measures are perfect or impenetrable and no method of data transmission can be guaranteed as entirely secure.

We make no representations or warranties as to the security of any information transmitted to or by us over the Internet.

Data Subject Rights

You have certain rights in relation to your personal data including:

- the right to find out what personal data we hold on you and request access to it;
- the right to have your personal data updated, amended or removed for our database;
- the right to object to the use of your personal data or restrict access to it; and
- the right to request that we send your personal data to a third party.

It is important that the personal data we hold is accurate and current. Please inform us of any changes in your personal data, and in accordance with our obligations under the Data Protection Legislation we will update or delete your personal data accordingly. It is always your responsibility to keep your personal data up to date.

If you wish to access, update or delete the personal data we hold on file about you, please contact us by e-mail at info@bouncebackrecycling.ie. A request to access or obtain details or copies of such personal data may be subject to a prescribed fee.

If your account is closed or becomes inactive or suspended, we may maintain certain information for record-keeping and analysis purposes. While we may retain information for these purposes, we may, at our sole discretion, delete it for any reason at any time and are under no obligation to maintain it.

Cookies

This website may use cookies, web beacons and similar tracking technologies. These allow us to better understand the usage and traffic pattern of visitors and use on our website and to enable certain functionality in our Service.

For more information about our use of cookies and how you can manage or disable them, please see our Cookie Policy.

Social Networking

The site may allow you to sign into and associate your social network accounts including, but not limited to, Twitter, Facebook, Instagram with BBR. By associating your social network account with BBR you give us permission to access information that you have made available in your public profile for that social network account. The information available in your public profile varies based on the social network and your setting, but may include your email address, real name, profile picture, gender and location. We use the information we receive from your social network account in accordance with the social network's terms of use and this Privacy Policy. Please refer to the privacy settings in your social network account for information about what data is shared with us and other connected applications and to manage the data that is shared through your account, including information about your activities using our sites.

If you would like to disconnect a social media account from us, refer to the settings of that social network accounts and its provider.

Third Party Material

We accept no liability howsoever arising for the content, accuracy or reliability of any third party materials or websites, or any part thereof, which may be referenced from time to time by link or other means at this website or for the data collection and use practices or security measures exercised by such third parties.

Assignment

We may assign or transfer information (including your personal data) to a third party in the event of a sale, merger, insolvency, termination of business operations, or transfer of all or substantially all of the assets and/or liabilities of the BBR. In each case, such third party shall be obliged to undertake to use your personal data in accordance with the terms of this Privacy Policy or on such other terms as may be separately agreed between you and that third party. All commercially reasonable efforts will be made to notify you in the event of such a transfer and provide you with an opportunity to opt-out.

Children

The site is not designed for or directed at children 16 years or age or younger and BBR does not intentionally collect or maintain personal data about anyone under this age.

Unsubscribe

If you have registered for BBR alerts; or you receive invitations to survey or events from BBR and you prefer not to receive future email communications from us, just click unsubscribe on the footer of the email or write to info@bouncebackrecycling to unsubscribe from all BBR communications.

Changes to this Privacy Policy

Any changes made to this Website Privacy Policy from time to time will be published at this website so that you are always aware of what information we collect, how we use it, and under what circumstances, if any, we disclose it.

In the event any change to this Privacy Policy results in your personal data being used in a way which is substantially different from that disclosed to you at the time it was collected, we will use commercially reasonable efforts to notify you to determine whether or not we may use your personal data in this new way.

Contact Us

If you have any questions or complaints relating to this Privacy Policy, please contact:

Address: Bounce Back Recycling, Unit 4, Ballybrit Ind Estate Upper, Ballybane, Galway H91 AF30

Tel: +353 91 760877

Email: info@bouncebackrecycling.ie